

KoKo Software Fails to Start

From the search bar type **Run** and enter.



This will bring up a box as in Fig 1.

Now type **%UserProfile%/AppData** and enter. This will bring up a box as in Fig 2. Select: **Local**.

Now Select: **nSpire_Health_Inc** As in Fig 3. Select **PatientCenter.exe** As in Fig 4. **AND DELETE.**

(When the Software is re-started the file will be created again).

Re-Start the KoKo Software to confirm the adjustment has resolved the issue.

